MyMaths is a subscription-based mathematics website, which the children can access independently at home and school.

Accessing MyMaths
MyMaths can be accessed using either
- a PC or Mac via a link on their DB Primary account or directly at https://www.mymaths.co.uk/
or
- a mobile device such as iPad and other tablet devices through the free Puffin Academy app which can be downloaded for free on

Specifications
MyMaths is a fully online resource, which requires nothing more than an internet connection and an up-to-date web browser with inbuilt Flash or a recent version of Flash installed on your computer. MyMaths will continue to work in older internet browsers but in order to get the best possible learning experience, you will need to upgrade to a more recent version. MyMaths will support the following browsers over the next academic year:
- Windows: Internet Explorer 11 or above, Firefox 13.0 or above, Chrome 21.0 or above
- Mac: Safari 5.0 or above, Firefox 13.0 or above, Chrome 21.0 or above

How secure is MyMaths
MyMaths is owned and operated by Oxford University Press. MyMaths is a https site, meaning that all data sent between your browser and the website is encrypted. All data on the platform is password protected on a securely hosted environment. The MyMaths Privacy Notice may be found at https://global.oup.com/privacy_info?cc=gb

Troubleshooting
When troubleshooting MyMaths the following are worth considering

1. Internet Browser: Check you have the most up to date browser. If temporary files and cookies have built up on your computer, or there is corruption in your temporary files this can slow down the browser. Clear all cookies and temporary internet files from your computer. You may also find that MyMaths runs better in one browser than another.

2. Flash Player Disabled: Flash Player is turned off by default on certain internet browsers. If you know that your computer has up to date software check the browser settings. For some of the common browsers you can do this as follows:
   - Microsoft Edge: Go to Settings then Advanced Settings and ensure Flash Player is On. If it is on but still not working check for a Blocked Adobe Flash Content puzzle piece near the Favorites button, click it and select either Allow Once or Always Allow to allow Flash on the page.
   - Google Chrome: Go to chrome://settings/content and check that the Flash setting is set to Always Allow Sites and that the Ask First option is turned off.
   - Internet Explorer: If using windows 8 or 10 go to Settings then Manage add-ons and check that the Shockwave Flash Object is enabled.

3. Too many applications running: If your computer has a lot of programs and services running, this will reduce the memory and processing available for MyMaths. Close down any programs not being used

4. Unable to click and drag: To enable the click and drag function you will need to click on the 3 dots in the top right or lower-right corner of the screen and then on the second image click on Theatre (full screen). You will now be able to click and drag.

Contacting the School
If your child has forgotten their login details or you wish to report a problem with the program please contact either your child’s teacher or email the School Office with details of the problem and your child’s name and class.