Mathletics is an on-line resource which the children can access independently at home and at school. For the best experience, accessing the software via a PC or Mac is recommended however the software will also work on mobile devices such as ipads, mobile phones and tablets (see below for specifications).

The site can be accessed either via a link on their DB Primary account or directly at http://uk.mathletics.com or via an app on their device. Apps are available for IOS, android and windows based devices and can be downloaded for free from http://uk.mathletics.com/studentapp/ (or directly from the Apple and Google Play stores).

Specifications

1. **Windows PC & Mac** (Minimum Requirements)
   - Windows 7 (or higher)*, Mac OS X 10.9 (or higher)
   - 1GB of RAM minimum (for best experience we recommend 2GB or higher of RAM)
   - Supported web browsers – Internet Explorer 10 or higher, Mozilla Firefox 31 or higher, Safari 7 or higher, Google Chrome 31 or higher.
   - Minimum usable screen resolution of 1024 x 768 or higher
   - Adobe Flash Player 11.6 or higher
   - Pop-ups enabled
   - JavaScript enabled
   - MP3s enabled
   (*Support for Windows XP has been discounted by Microsoft and all users of XP are recommended to update their operating system as a matter of urgency.)

2. **iOS devices**
   a) **iPad** – iOS 7.0+ required. Access via the Mathletics Student app (English language courses only).
   b) **iPhone** – all models from iPhone 4 onwards. Access via the Mathletics Teacher App.

3. **Android Tablets**
   - Android OS 4.4+ required for student app.
   - Tablet screen size of 7" or larger, with a minimum usable resolution of 1024 x 600 or higher. (Please note that some 7" Android devices have an advertised resolution of 1024 x 600 however their usable resolution is lower and therefore not compatible.)
4. Smartphones
- Android OS 2.3 and higher required. Access via the [Mathletics Teacher App](#).
- Minimum screen resolution of 400 x 800 required.
- Officially supported devices* for the Mathletics Teacher Android app include Samsung Galaxy Phone S2, S3 and S4.

5. Windows devices
Mathletics is available and accessible through web browsers on Windows 8 Surface RT devices with all recent Microsoft updates (external keyboard required).

Mathletics Student App
- Windows 8.1+ required for student app.
- Officially supported devices* for the Mathletics Student app include Microsoft Surface Pro 2 & 3.*

6. Chromebooks
Mathletics is available and accessible on Chromebooks, however please note there may be some minor user experience issues with some areas of the site.

Troubleshooting
When troubleshooting Mathletics the following are worth considering

1. **Internet Browser**: Check you have the most up to date browser. If temporary files and cookies have built up on your computer, or there is corruption in your temporary files this can slow down the browser. Clear all cookies and temporary internet files from your computer. You may also find that Mathletics runs better in one browser than another.

2. **Too many applications running**: if your computer has a lot of programs and services running, this will reduce the memory and processing available for Mathletics. Close down any programs not being used

3. **Teacher/parent unable to see results**: Data has not synced with the child’s account. Apps on mobile devices can be used in online and offline mode however data will only sync when you are online.

Contacting the School
If your child has forgotten their login details or you wish to report a problem with the program please contact either your child’s teacher or email Mrs Ellwood ([ict@newlandsspring.sch.uk](mailto:ict@newlandsspring.sch.uk)) with details of the problem and your child’s name and class.